Certificate

SAP-Certified Provider of SAP HANA Operations Services

SAP SE hereby confirms that the partner

arvato Systems
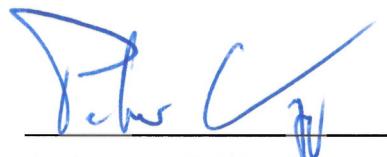
has successfully passed the certification audit:

SAP® Certified
in SAP HANA® Operations Services

for GERMANY.

This certificate confirms that the provider fulfills all requirements as defined in the certification guidelines within the framework of the SAP Outsourcing Operations Partner program.

The audit has been performed on June 10, 2015, in Gütersloh, Germany.

The certification will be valid until November 30, 2017.

Walldorf, June 17, 2015
Peter Knapp
Head of Outsourcing Partner Certification
Partner Innovation Lifecycle Services

Walldorf, June 17, 2015
Jens Schindler
Auditor
Partner Innovation Lifecycle Services