

Press Release 16-2010

High service availability to retain customers

Orga Systems uses unique data streaming technology

Paderborn (Germany), 20 April 2010: For mobile network operators availability of real-time convergent services with relevance to the turnover stream is essential. The target addressed to real-time experts as Orga Systems is a reduction of planned downtimes hand in hand with a higher overall availability. With its fully convergent billing system OPSC Gold Orga Systems, #1 choice for real-time charging and billing provides the leading product designed to achieve this high availability: Orga Systems uses a unique data streaming technology making services always available. This availability ensures customer satisfaction on the one hand and revenue for the operator on the other hand.

High performance charging and billing solution meeting business needs

Intelligent customer segmentation ensures cost-effective deployments, enabling the operator to provide highest availability degree for specific high value customers only: the rating entities (RTE) of so called high value customers have a dedicated stand by node ensuring less time for switchover and guaranteed availability of a standby node which can be used. Other RTE nodes share a set of standby nodes which can be used to replace the failed instance. This makes the application fast, reliable and cost effective. Optional real-time charging and real-time policy control products provide detailed configuration of fallback call data records (CDRs) and enable the operator to control service authorization even if the RTE is not available.

Availability is Revenue

If a service cannot be used by a subscriber, for whatever reason, the service is considered as unavailable. Obviously from a user's perspective, the best impact of failure is no impact. In other words, the more fault avoidance mechanisms are built into the application and underlying layers, the higher is the degree of availability and transparency to the subscriber. Orga Systems uses data streaming making services always available. This availability ensures customer satisfaction on the one hand and revenue for the operator on the other hand.

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