

## **SIGOS Provides Quick Support to Telecommunication Industry for Testing Their Service Quality in Worldwide Networks**

SIGOS' new service "[EasyView](#)" offers location-independent access to test data for immediate quality monitoring for mobile applications.

SIGOS celebrates its 30-year anniversary and expands the existing portfolio of test solutions. This is how the test specialist, headquartered in Nuremberg, Germany, supports mobile operators worldwide faced with the challenges of increasing usage of mobile networks. With the current spread of the coronavirus pandemic, it is more important than ever to help and secure the stability and quality of mobile services on a global scale.

International network operators as well as service providers will benefit immediately from SIGOS "[EasyView](#)" as it "was designed to enable operators to visualize and easily access Quality of Service data, regardless of their location", explains Goce Talaganov, Head of Business Unit E2E Experience. In the basic package, this new service offers access to a wide number of test results, extracted from data of the company-own Test Cloud\*. Amongst other features, the data includes information regarding network availability and performance as well as detailed insights on error notifications. Furthermore, customers can choose an advanced package that offers the generation of customized tests while providing results on voice, SMS, and data quality. The access to "[EasyView](#)" is location-independent and can be used from any environment. As a special offer, SIGOS provides a complimentary 2-week access to "EasyView Basic".

"We hope to contribute our part, so everyone can keep up communication through the telecom networks facing less challenges in this difficult time", Adil Kaya, CEO of SIGOS frames the initial motivation. To secure the continuity of daily business, SIGOS supported its employees by offering the possibility of working from home, even before the government introduced further guidelines and regulations. "Our colleagues health condition is important, therefore, 90 percent of SIGOS employees work remotely", states Kaya. In this way, SIGOS ensures the protection of everyone's health while keeping up the expected standard quality of service.

At the time of the 30-year SIGOS celebration back in January, no one could have imagined the challenges this anniversary year would bring. At the beginning of 2020, the entire company reviewed and reflected on the successful development of the worldwide leading supplier of telecommunication solutions.

SIGOS was founded 30 years ago in Nuremberg, where the headquarter is still located, together with the development center and production. To be present with their products and services worldwide, SIGOS is now represented in more than 30 countries. The test specialist with its team, speaking more than 50 different native languages, stands for internationality from the inside as well as for the outside.

"50 percent of all mobile operators around the world are our customers ", Adil Kaya says. To be more precise, 440 mobile operators in more than 150 countries are trusting SIGOS with the monitoring of their quality in connection. This attracts even more focus in this challenging situation. Not only the number of mobile calls, but also the usage of mobile data has increased strongly due to people working remotely, not only in Germany. Vodafone Germany for example states that the number for mobile call traffic in March is 37 % higher than in a regular month. This stresses the increased importance for guaranteeing consistent connections as well as identifying and solving error sources immediately.

For further information, please visit: <https://www.sigos.com/easy-view/>

\*Rolled out in over 200 countries the SIGOS Test Cloud “GlobalRoamer” is the largest global test platform for E2E testing across 2G, 3G, LTE, IoT and upcoming 5G services. With 30 years of experience, SIGOS developed an extensive range of test scenarios.

**About SIGOS:**

With its headquarters in Nuremberg, Germany, SIGOS has been offering its customers active test solutions for securing network quality and services via mobile networks (apps) since 1989. In addition to end-to-end test solutions, the portfolio includes the largest roaming test system with a test infrastructure in almost every country in the world, as well as solutions for detecting network fraud.

SIGOS is the leading provider worldwide, with 440 network operators in over 150 countries, including the top 100 mobile networks, as well as over 600 enterprise customers.