

Helitech International

Recognizing innovative & responsive customer services: Airbus Helicopters receives the Outstanding Supplier Award from Erickson Helicopters

Amsterdam, The Netherlands, 14 October, 2014 – Exceptional customer support provided by Airbus Helicopters – along with Airbus Helicopters Inc. (AHI) and Vector Aerospace – has been recognized with Erickson Helicopters' Outstanding Supplier Award 2014.

The company's innovative and responsive services were acknowledged during a ceremony at this week's Helitech International exposition and conference.

"The strong relationship we have with Airbus Helicopters is crucial to meeting our company's objectives as well as our own customers' needs," said Andrew Warren, Supplier Chain Manager at Erickson Helicopters. "We look forward to further enhancing our business activities in the future."

Airbus Helicopters supplies spare parts, tooling, dynamic component repair/overhaul, technical assistance and the training of pilots and maintenance personnel for Erickson Helicopters' fleet of Puma, Super Puma and Ecureuil/Astar rotorcraft.

"A united Airbus Helicopters team has been essential in meeting the expectations of our customer Erickson," explained Yahve Rosales, Senior Manager for Business Development at Airbus Helicopters. "This recognition is very important for us, particularly because it is tangible proof that the changes we have embarked upon as a company are indeed meaningful, and that our commitment towards excellence is stronger than ever."

Brent Nicewonger, Sales Manager for the Utility and Tour markets at AHI added: "In working closely with the team at Erickson and with our colleagues within the Airbus Group, we are doing what it takes to put our customer's needs at the center of our business. This award recognizes Airbus Helicopters' firm commitment to customer satisfaction."

Erickson Helicopters is a worldwide supplier of airlift services, operating both rotorcraft and airplanes. Headquartered at Portland, Oregon in the United States, the company is active in markets that include the U.S., South America, Asia and Central Africa.

About Airbus Helicopters

Airbus Helicopters, formerly Eurocopter, is a division of Airbus Group, a global pioneer in aerospace and defense related services. Airbus Helicopters is the world's No. 1 helicopter manufacturer and employs more than 23,000 people worldwide. With 46 percent market share in civil and parapublic sectors, the company's fleet in service includes some 12,000 helicopters operated by more than 3,000 customers in approximately 150 countries. Airbus Helicopters' international presence is marked by its customer centers and participations in 21 countries, and its worldwide network of service centers, training facilities, distributors and certified agents. Airbus Helicopters' range of civil and military helicopters is the world's



largest; its aircraft account for one third of the worldwide civil and parapublic fleet. The company's chief priority is to ensure the safe operation of its aircraft for the thousands of people who fly more than 3 million hours per year.

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