

**Orga Systems top-listed second on Avea's half-year evaluation***Remarkable achievement results in win-2-win case*

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**Paderborn (Germany), 31 January 2012:** Orga Systems has been evaluated by the youngest Turkish operator Avea, hitting second place among ten other suppliers. Driven by a spirit of innovation and continually evolving, Avea analyzes and ranks its partners every six months. A so called score card is generated concerning the perception of the supplier inside Avea, having the positive side effect that this becomes beneficially apparent for the supplier as well. Being responsible for the product, service and maintenance, Orga Systems has been supporting and accompanying Avea with its real-time billing and charging for over a decade.

**Striving for customer experience**

Avea has a nationwide customer base of 12.5 million, offering services to 97.4% of Turkey's population through its next generation network. Having roaming agreements with 656 operators in 201 countries, the company continues to expand its roaming partnerships and global footprint. Throughout the years of partnership Orga Systems has been focusing on improving and guaranteeing high-quality products and services, achieving remarkable results – all in the interest of the customer.

**Reliability as the highest priority**

Improving processes, performance and understanding customer's needs while supporting them is Orga Systems' essential approach. For Avea, a constantly growing company heavily investing in technology and infrastructure, a partner's reliability has utmost priority. "We are satisfied with the support and deliveries of Orga Systems. We wish that our 11 years of cooperation and partnership will continue and flourish to assure outstanding services for our subscribers", Nazim Efe, Billing and Charging Solutions Director at Avea.

**First-class tailored support beyond installation**

With its trendsetting real-time solutions, Orga Systems has been analyzed in Project Performance, Technical Support and in many other crucial aspects, its' professional consulting services optimizing business planning and system operation. Orga Systems' outstanding consultancy services deliver end-to-end support and assists customers in planning, use and operation of their application landscape and technical environment. Continuous cooperation and modular services support clients throughout the entire solution life cycle improving planning reliability, reducing risks and increase profitability. The services are targeted to the areas of IT infrastructure, software development and experts know how.

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