Figure 1: PSG meeting, April 2008

Why does ENISA establish and maintain relations with industry?

ENISA is a centre of Network and Information Security (NIS) expertise. Many elements of electronic communication and information systems are privately owned. Innovation in this area is mainly a private sector issue. Therefore, industry stakeholders are important partners for ENISA in its drive to foster a culture of NIS in Europe. They enable ENISA to gather information about the state of the art in NIS, reach out to relevant business ecosystems and bridge the gap between governmental actors and the private sector.

What is the Permanent Stakeholders' Group?

The Permanent Stakeholders' Group (PSG) advises the Executive Director of ENISA and facilitates the Agency's regular dialogue with the private sector, academia, consumer organisations and other relevant stakeholders.

The first PSG was established in 2005. In 2007, it was replaced by the second PSG whose mandate runs until 2009. Following an open call for expression of interest, 30 independent experts with proven abilities and expertise were selected and subsequently appointed by the Executive Director.

The PSG make recommendations on ENISA's Work Programme and provide insight into emerging and future issues in NIS. They are involved, for example, both in the selection of topics for ENISA position

papers and in the definition of terms of reference for ENISA ad hoc Working Groups. As individuals, PSG members contribute to ENISA's operations by writing for the *ENISA Quarterly Review* and through speaking engagements at different ENISA events.

In 2007, the PSG in addition discussed the mid-term review of ENISA and provided feedback on the evaluation of the impact of ENISA deliverables.

What other relations with industry does ENISA maintain?

In addition to the regular dialogue through its PSG, ENISA has established and maintained relationships with relevant national industry associations in EU Member States as well as with a number of pan-European industry representative organisations.

Liaison has been maintained *inter alia* with bodies such as the Business Software Alliance (BSA), the European Information & Communications Technology Industry Association (EICTA), the European Telecommunications Network Operators Association (ETNO), the European Internet Service Providers Association (EuroISPA), and CENTR, the Association of Internet Country Code Top-Level Domain Registries.

ENISA has an 'open door' policy to all relevant stakeholder groups and extends its ongoing relationship-building activity to national industry multiplier organisations through personal visits and discussions. It further maintains a contact pool and

mailing lists of NIS industry and academia stakeholders and publishes the *ENISA Quarterly Review* magazine which focuses on NIS related news, developments and best practices.

What contacts does ENISA have with international organisations and third countries?

NIS is a global challenge and does not recognise national borders. In its task to foster best European practice, ENISA regularly participates in different working bodies of international institutions such as the Organisation for the Economic Co-operation and Development's (OECD's) Working Party on Information Security and Privacy (WPISP) and the Council of Europe in the area of economic crime.

ENISA also maintains contacts with two sector bodies of the United Nations agency for information and communications technologies, the ITU-T and ITU-D groups (standardization and development respectively). Furthermore, ENISA experts continuously discuss global challenges in NIS with representatives from third countries - such as China, Japan and South Africa - in order to promote good European practice on NIS on top of the existing cooperation platforms established by the Community.

I want to know more...

For further information on ENISA's relationship with industry, international organisations and third countries, visit our website www.enisa.europa.eu or please contact us directly at industry@enisa.europa.eu.