

Defining and meeting operators' needs through real-time convergent billing
Scalability and lowest latency are the key

Paderborn (Germany), 09 August 2011: The mobile telecoms sector is experiencing a transformation in the billing sector. Trends go from a back office function to a key customer interfacing component of business support systems. Nowadays, billing vendors are under pressure to provide increasingly complex billing models, yet maintaining a simplistic customer interface. Orga Systems, #1 choice for real-time charging and billing, offers a fully convergent solution that meets the most essential requirements MNOs need to fulfill. Being the only system in the market designed for true convergence, it provides leading real-time capabilities unifying all services, customer segments and payment methods.

Ensuring flexibility through real-time rating and charging

To meet operators' demands for convergence, end-to-end convergent billing solutions have to offer real-time charging, billing and financial management capabilities while enabling long-term business transformation. In order to provide a common platform for voice, data and the internet, convergent platforms need to be IT based. The essential keys are real-time rating and charging for all services and product types as well as using any payment method with a single-bill view in real-time. This enables the operator to bill any product and service while ensuring all levels of billing flexibility. The flexible and personalized services encourage customer loyalty and open up alternative future revenue streams through real-time convergent charging.

The enabler for next generation business

Orga Systems' real-time capabilities can easily be utilized to increase billing transparency and improve customer satisfaction. Real-time charging, policy management and bill shock prevention are inherent components of the solutions and can be provided without redundant subscriber data management. Due to convergent offers and price plans with fast time to market, operators are able to gain beneficial access to new value chains and to enhance their revenue streams. Orga Systems' real-time offerings are able to rate more than 150M subscribers on one single platform with latency lower than 3.9ms. Additionally, operators can benefit from the outstanding scalability and performance which can be achieved on standard hardware at 33% lower costs.
