

## FINANCIAL STATEMENTS

### Group income statement

for the fourth quarter to 31 March 2009

	Notes	Before specific items £m	Specific items (note 4) £m	Total £m
<b>Revenue</b>	2	5,473	-	<b>5,473</b>
Other operating income		84	(13)	71
Operating costs	3	(6,359)	(330)	<b>(6,689)</b>
<b>Operating (loss)</b>		<b>(802)</b>	<b>(343)</b>	<b>(1,145)</b>
Finance expense		(812)	-	<b>(812)</b>
Finance income		661	-	<b>661</b>
<b>Net finance expense</b>	5	<b>(151)</b>	-	<b>(151)</b>
Share of post tax profits of associates and joint ventures		17	-	17
<b>Loss before taxation</b>		<b>(936)</b>	<b>(343)</b>	<b>(1,279)</b>
<b>Taxation</b>		<b>278</b>	<b>25</b>	<b>303</b>
<b>Loss for the period</b>		<b>(658)</b>	<b>(318)</b>	<b>(976)</b>
Attributable to:				
Equity shareholders		(659)	(318)	(977)
Minority interests		1	-	1
<b>Loss per share</b>	6			
- basic		(8.5)p		<b>(12.6)p</b>
- diluted		(8.5)p		<b>(12.6)p</b>

### Group income statement

for the fourth quarter to 31 March 2008

	Notes	Before specific items £m	Specific items (note 4) £m	Total £m
<b>Revenue</b>	2	5,422	-	<b>5,422</b>
Other operating income		136	-	136
Operating costs	3	(4,800)	(163)	<b>(4,963)</b>
<b>Operating profit</b>		<b>758</b>	<b>(163)</b>	<b>595</b>
Finance expense		(724)	-	<b>(724)</b>
Finance income		627	-	<b>627</b>
<b>Net finance expense</b>	5	<b>(97)</b>	-	<b>(97)</b>
Share of post tax losses of associates and joint ventures		(3)	-	<b>(3)</b>
Loss on disposal of associate		-	(1)	<b>(1)</b>
<b>Profit before taxation</b>		<b>658</b>	<b>(164)</b>	<b>494</b>
<b>Taxation</b>		<b>(147)</b>	<b>79</b>	<b>(68)</b>
<b>Profit for the period attributable to equity shareholders</b>		<b>511</b>	<b>(85)</b>	<b>426</b>
<b>Earnings per share</b>	6			
- basic		6.5p		<b>5.4p</b>
- diluted		6.4p		<b>5.3p</b>

**Group income statement**  
for the year ended 31 March 2009

	Notes	Before specific items £m	Specific items (note 4) £m	Total £m
<b>Revenue</b>	2	21,390	-	<b>21,390</b>
Other operating income		352	(13)	<b>339</b>
Operating costs	3	(20,923)	(395)	<b>(21,318)</b>
<b>Operating profit</b>		819	(408)	<b>411</b>
Finance expense		(3,272)	-	<b>(3,272)</b>
Finance income		2,652	-	<b>2,652</b>
<b>Net finance expense</b>	5	(620)	-	<b>(620)</b>
Share of post tax profits of associates and joint ventures		39	36	<b>75</b>
<b>Profit (loss) before taxation</b>		238	(372)	<b>(134)</b>
<b>Taxation</b>		10	43	<b>53</b>
<b>Profit (loss) for the year</b>		248	(329)	<b>(81)</b>
Attributable to:				
Equity shareholders		246	(329)	(83)
Minority interests		2	-	2
<b>Earnings (loss) per share</b>	6			
- basic		3.2p		<b>(1.1)p</b>
- diluted		3.2p		<b>(1.1)p</b>

**Group income statement**  
for the year ended 31 March 2008

	Notes	Before specific items £m	Specific items (note 4) £m	Total £m
<b>Revenue</b>	2	20,704	-	<b>20,704</b>
Other operating income		359	(10)	<b>349</b>
Operating costs	3	(18,168)	(529)	<b>(18,697)</b>
<b>Operating profit</b>		2,895	(539)	<b>2,356</b>
Finance expense		(2,891)	-	<b>(2,891)</b>
Finance income		2,513	-	<b>2,513</b>
<b>Net finance expense</b>	5	(378)	-	<b>(378)</b>
Share of post tax losses of associates and joint ventures		(11)	-	<b>(11)</b>
Profit on disposal of associate		-	9	<b>9</b>
<b>Profit before taxation</b>		2,506	(530)	<b>1,976</b>
<b>Taxation</b>		(581)	343	<b>(238)</b>
<b>Profit for the year</b>		1,925	(187)	<b>1,738</b>
Attributable to:				
Equity shareholders		1,924	(187)	<b>1,737</b>
Minority interests		1	-	<b>1</b>
<b>Earnings per share</b>	6			
- basic		23.9p		<b>21.5p</b>
- diluted		23.4p		<b>21.1p</b>