

Helitech International

Airbus Helicopters' focus on continuous improvement comes to Helitech International

Marignane, France, 10 October, 2014 – Airbus Helicopters' commitment to the enhancement of its product line, the improvement of its services portfolio and the continuous increase of customer satisfaction will be highlighted during this month's Helitech International exposition and conference.

In addition to the presence of its evolved EC130 T2 and EC145 T2 rotorcraft at Amsterdam's RAI exhibit center (Stand #J60, Hall 8), Airbus Helicopters will emphasize the company's solutions that enhance customer satisfaction, in particular by providing the highest level of Support & Services performance and quality.

“Becoming a part of the Airbus brand has grown our company stronger by holding us to the same levels of excellence that customers expect from a name like Airbus - synonymous with top-class quality, availability and customer satisfaction,” said Guillaume Faury, the President and CEO of Airbus Helicopters. “We are transforming ourselves to offer them a new standard and to better contribute to their own demanding missions and objectives.”

In its pledge to be a reliable partner throughout the lifetime of every rotorcraft delivered, Airbus Helicopters is pursuing a competitive and diversified service solutions portfolio tailored to customers' needs. As part of this effort, the company has revamped its strategy for the management of spare parts. Changes include a significant increase in spare parts stocks, the optimization of forecasts, a closer integration of the supply chain, and a new worldwide stocking policy; along with the establishment of Secured Turn-around Times (TAT) and Standard Exchanges for Component Repair and Overhaul.

“Safety is Airbus Helicopter priority number one and we continue to raise the bar in the quality of our products and services offer,” Faury added

Mr. Faury will be taking the stage alongside industry partners at the Business Leader's Forum on day one of the show, discussing how OEMs and other players in the helicopter industry can support growth in the future as well as the challenges and opportunities of the rotorcraft supply chain.

On display at Helitech International, the EC145 T2 is an evolved version of Airbus Helicopters' popular twin-engine EC145, incorporating Arriel 2E powerplants with double FADEC (full authority digital engine controls). It features upgraded main and tail rotor gear boxes, the innovative new Helionix digital avionics suite with 4-axis autopilot, as well as the most evident evolution to its design - the company's Fenestron® shrouded tail rotor.

The Fenestron has a new-design tail gear box with lower maintenance costs, and incorporates a duplex tail rotor actuator and dual hydraulic circuits. It is installed in a new damage-tolerant, all-composite tail boom. In applying Fenestron technology to the EC145 T2, Airbus Helicopters brings this tail rotor's benefits for improved flight and ground safety, enhanced anti-torque control efficiency, reduced power demand in forward flight and lower sound and vibration levels. Especially renowned for EMS and airborne law enforcement (ALE) missions, the EC145 T2 is the undisputed reference in its class.

The EC130 T2, which also is exhibited at Helitech International, has become a new reference in lightweight single-engine rotorcraft – with this latest member of Airbus Helicopters' EC130 family logging more than 120 orders since its unveiling in 2012.

Benefitting from improved operational performance, increased versatility and enhanced comfort, the EC130 T2 is fitted with a more powerful Arriel 2D turboshaft engine and upgraded main gearbox. In addition to the active vibration control system for a smoother ride, the helicopter's redesigned cabin interior structure is equipped with a full flat floor. The EC130 T2 has become a staple in the helicopter tourism industry, thanks to its large windows, comfortable cabin and enjoyable flight experience.

About Airbus Helicopters

Airbus Helicopters, formerly Eurocopter, is a division of Airbus Group, a global pioneer in aerospace and defense related services. Airbus Helicopters is the world's No. 1 helicopter manufacturer and employs more than 23,000 people worldwide. With 46 percent market share in civil and parapublic sectors, the company's fleet in service includes some 12,000 helicopters operated by more than 3,000 customers in approximately 150 countries. Airbus Helicopters' international presence is marked by its customer centers and participations in 21 countries, and its worldwide network of service centers, training facilities, distributors and certified agents. Airbus Helicopters' range of civil and military helicopters is the world's largest; its aircraft account for one third of the worldwide civil and parapublic fleet. The company's chief priority is to ensure the safe operation of its aircraft for the thousands of people who fly more than 3 million hours per year.

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