## Why Do Hackers Want Your Facebook Data

Late in 2011, Max Schrems <u>asked</u> Facebook for a profile the social networking company assembled based on his posts, likes and friends. Max received a 1200 page PDF file with lots of personal details. Being a law student, understandably, Max examined the information from a privacy perspective. But what about security? We examined the content from Max's report and asked:

- What Facebook data do hackers find interesting?
- How can hackers go about and obtain that data?

In the first of this two-part series we'll tackle each question respectively. But before we do, some background on personal information and social media:

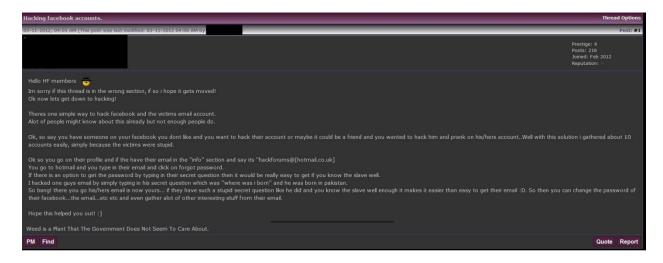
- Facebook contains much more data than most people realize. Again, Max Schrems got a 1200 page document from Facebook. Max noted that the document contained not just a lot information about him—but on his friends as well.
- Not all of the user's private data is directly accessible to the user. Although some of the information is accessible via the application (a user can view their pictures, wall, and so forth), some of the data is not as accessible. For instance, dynamic data (such as unsaved chat logs) or geo info (such as IP addresses) are not typically retrieved. These are the things that Max, an EU citizen, requested to receive. Facebook, complying with EU regulations, obliged Max with all of his "inaccessible" data.
- The issue is not confined to Facebook alone. Webmail apps, for example, hold much more revealing personal information. Further, Google's recent privacy policy change allows Google to cross-referencing the content with the user's search queries and GPS location. This type of cross-referencing may potentially have more severe implications, raising many privacy concerns.

So what data does Facebook contain? It is a treasure-trove for information diggers since it contains:

• Personal Identifiable Information (PII) as well as general personal information. Included in this category are date of birth, home address, and even the mother's maiden name (and yes, some banks still use this information as an identifier). Even social security numbers can be extrapolated from many Facebook profiles, as <a href="mailto:shown">shown</a> by researchers at Carnegie Mellon University.

This type of data can be used for various purposes. With enough gleaned information, a hacker can even gain control of the user's other online accounts. For example, using the "Forgot Password" feature which exists in many systems. This feature requires people to identify themselves by supplying an answer to a pre-determined personal question, such

as the name of the user's dog. An information digger can retrieve that type of info from the individual's Facebook profile.



Other uses hackers do away with this information is creating more credible phishing emails. The email may contain a personalized message requesting that the user click on a link which actually refers to an attacker-controlled site, or even download a malware-laden file.

Hackers can also use this information for extortion purposes. A <u>student in Pennsylvania</u>, for example, was told by hackers that they would post a private video of online unless he wired \$500 to a man in Morocco.

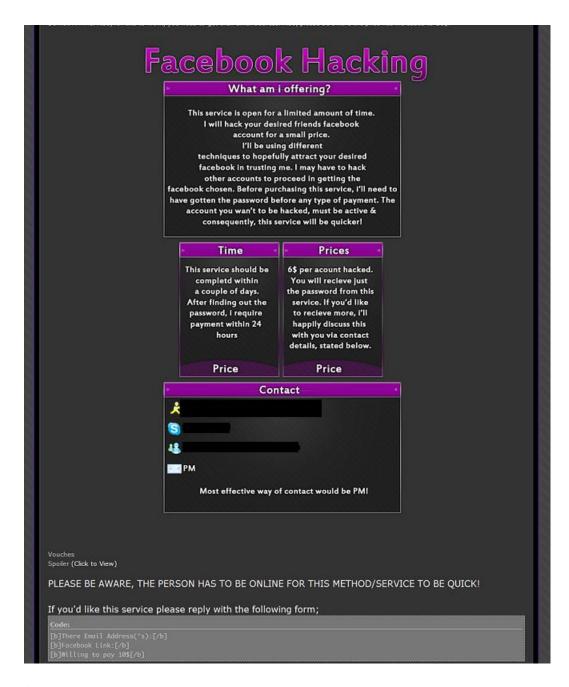
Finally, professional identity thieves can use much of this data to build a better profile of the victim.

- Passwords. Although this may also be considered PII, we found it reasonable to include it as a separate section due to its sensitivity. Gaining access to the victim's account ultimately gives the hacker the knowledge and control over the user's password. Consumers are notorious for using the same password across multiple sites, and the Facebook password may just as well be the same password to other online services. In effect, allowing the hacker to impersonate the users to other services.
- **Friend-Mapping**. Facebook is all about "Friends". From a hacker's perspective, this means that getting hold of a victim's account will also provide the knowledge of the user's circle of friends. Once in a circle of friends, a hacker posing as a trusted friend can cause mayhem:
  - o This allows hackers to create better scams (aka "419 scams"). For example, a message could seem to come from a friend requesting the transfer of monetary funds ("This is your friend, Tom. I am stranded in the middle of Paris with no money"). These phishing messages could be similar to those described above containing links to malware or include malware-laden files. Since they

- purportedly come from the victim's friend, the victim may be more susceptible to follow those links.
- Through friends-mapping, a hacker can also gain enough personal information on the user which can also be used for extortion purposes. For instance, MIT researchers <u>released</u> a piece of software which can determine a user's sexual orientation according to their circle of friends. Many raised the implications of this to the outing of closeted individuals. The same approach could be applied to race or religion.
- Organizational structure. Similarly to friends-mapping, hackers can analyze the interleaved connections between individuals and analyze them in order to map out the structure of members of different organizations as well as units within the organization. This is a stronger concern with other social networks, such as LinkedIn. However, this type of mapping can also be applied in Facebook, especially with businesses adopting "Fan" pages. The organizational structure can be used for corporate espionage, foreign-government and even military intelligence.
- **Business plans.** As a professional social network, LinkedIn provides a hotbed for competitive intelligence. But even Facebook provides enough info which is usable for competitive intelligence. In fact, different companies exist which <u>offer</u> exactly this kind of service. Users can follow what their competitors are discussing and what conversations they are participating in.
- **Geo Location information.** Through geo-location information, a hacker can build a profile of the victim's whereabouts. There were cases where law enforcement agencies actually were able to <u>use</u> this type of information to find and capture fugitives. Geo location data is all together more valuable when cross-referencing it with the organizational structure. This can be very useful, say, to gain military intel on the location of the adversary's military units. In fact, last year an IDF operation was <u>cancelled</u> following a soldier's status update of the operation's time and location.

Who then are the hacking groups who would attempt to use or hack Facebook?

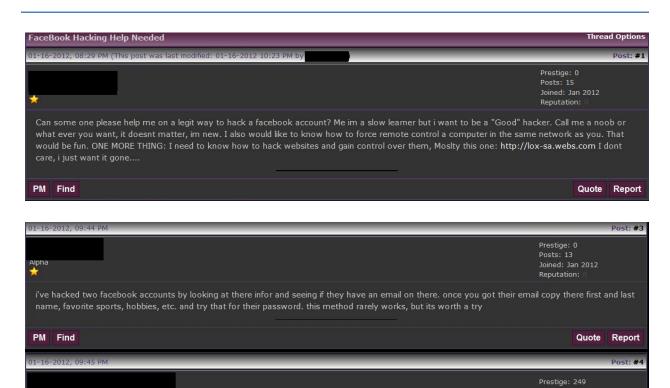
• **Private hackers:** This is your regular hacking for profit types. They just want to make money by duping consumers. As such, their focus is more on gleaning PII and passwords. Private hackers have also been known to perform extortion.



- **Government-sponsored hackers:** These hackers work for governments with the purpose of advancing some national agenda. They may use Facebook data for military intel purposes, uncover dissidents, and squashing dissention.
- Corporate-espionage hackers: These hackers may work for a certain organization or independently. The independent hackers may attempt to glean sensitive business information over time and then sell it to interested competitors. These hackers are mostly focused on corporate structure, business plans, and gaining enough information which will lead them to access other accounts (for you *Girl With a Dragon Tattoo* fans, think Lisbeth Sander).
- **Hactivists:** So far, hacktivists have used Facebook as a means of communication as opposed to a resource for taking data. For example, Anonymous <u>claims to have taken</u>

some "revealing" photos of BART spokesperson Linton Johnson from Facebook. As hacktivism evolves, this will likely change. For example, we could see Facebook data exposed by hacktivists designed to embarrass individuals or an organization.

## How Do Hackers Hack Your Facebook Account?



**Hacking Facebook discussions on hacker forums** 

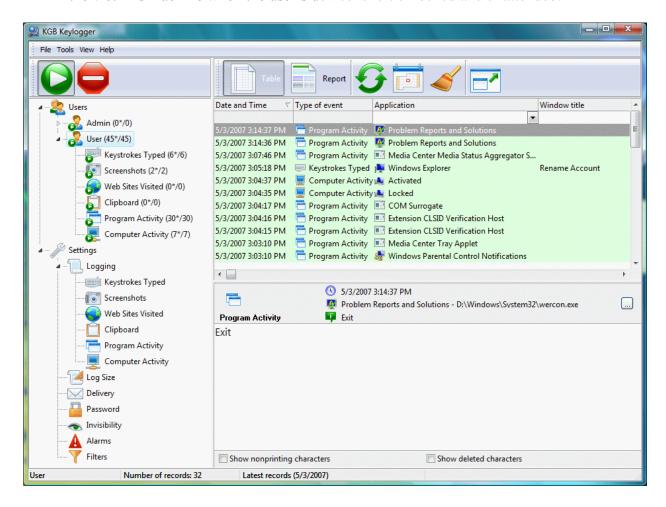
Hacked 200 account in the past week. Selling my method for \$15 message me or check out my thread!

Joined: Jul 2010 Reputation:

In the first of this two-part series, we showed how Facebook profile data is very attractive to different of hackers. But how do hackers gain this information?

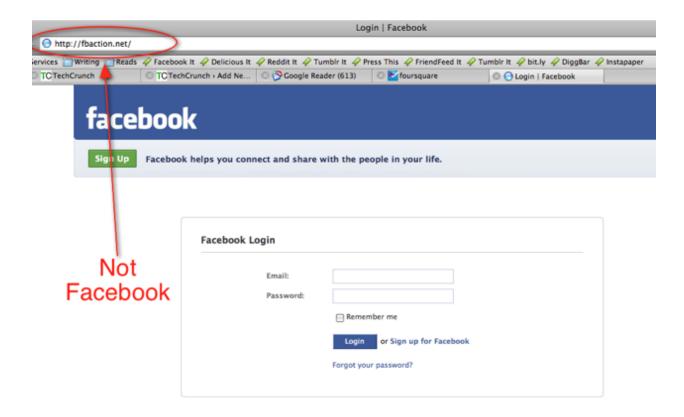
The main method to gain access to the Facebook account of a specific user is getting the password. This can be done in myriad ways:

 Malware. These are different keystroke loggers which record the user's activity, including passwords to different applications. The malware is typically installed by employing different social engineering techniques which implore the user to download a particular "cool" but, in reality, malicious) app. Malware may also be installed using <u>drive-by-download</u> techniques where the browser is instructed to download malware in an attacker's controlled server. Obviously, there are also physical ways such as accessing the victim's machine when the user's device is left unlocked and unattended.



http://www.securitystronghold.com/gates/kgb-keylogger.html

Phishing. This method attempts to deceive the user to divulge their credentials by
mocking the Facebook login page. In a past entry of ours, we provided an example of
such a phishing kit which creates fake Facebook - as well as about a dozen more - sites.
This particular kit became quite popular, whereas the hacker boasted more than 200K
downloads.



http://1.bp.blogspot.com/\_kJrHh3L8mag/TUrvYbTnv4I/AAAAAAAAAABc/ktFIc2\_L6i M/s1600/fbfake.png

• **Bruteforce**. The attacker repeatedly attempts the guess the user's password. This technique is particularly effective against users who tend to use easy and guessable passwords. This YouTube <u>video</u> presents the "Facebreak" bruteforcer.



http://hackingmagazine.blogspot.com/2011/01/new-facebook-brute-force.html

Hacking methods by individuals is not only confined to password-grabbing. Other methods have shown to be successful in the past:

- Hacking a Facebook's admin rights. Although this requires more effort on the hacker side and so is not as prevalent, this type of an attack stands out. It is the "holy grail" of attacks as it provides the hacker also with all that "inaccessible" data. Not only of a single user but of all users. Attackers can achieve these rights by hacking into Facebook's systems, submitting court orders (see below), or even bribing a Facebook administrator. Recently, a hacker was sentenced after hacking into Facebook's internal system and extracting parts of Facebook's source code.
- Building a data-slurping application. Last year a <u>bug</u> in Facebook allowed applications to access users' private data. Further, Facebook <u>allows</u> the users to set what applications have access to what data. So, even if an application does not initially have permissive rights to access the user's data, a hacker can entice the user to open up access to these applications.
- Stealing a user's Facebook cookie. Such a "cookie" contains sensitive information such as the user's username and password. Consequently, a hacker who steals the cookie can impersonate the real user. In fact, the ultra-popular application, Firesheep, released last year demonstrated how easy it is to steal a user's cookie. Firesheep's simple GUI gave

people - including those "clueless" in hacking – the ability to steal Facebook cookies from individuals connecting to public terminals, such as in Starbucks.

The next two methods can also be carried out by lone hackers, private investigators, and simple cyber-voyeurs. While government-sponsored hackers can use these same tactics on a great scale since they have greater advanced communication interception capabilities.

• **Eavesdropping.** Although Facebook login information are sent in encrypted format-which prevents eavesdroppers from gaining the credentials, the rest of Facebook's online activities are not usually encrypted. This means that eavesdropping is as simple as "listening" to open WiFi networks. To respond to this issue, Facebook recently (Jan 26<sup>th</sup> 2012) Facebook added the option to opt in for SSL for other activities too, see <a href="http://www.facebook.com/blog/blog.php?post=486790652130">http://www.facebook.com/blog/blog.php?post=486790652130</a>.



We recommend FB users to enable that option, as leaving traffic unencrypted may allow the hackers to listen into the rest of the communication.

Here's how a hacker could track this information:

```
very secret status update
Like · Comment · Share · 8 minutes ago · 🚱
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Stream Content

.POST /ajax/updatestatus.php?__a=1 HTTP/1.1
Host: www.facebook.com
Connection: keep-alive
Content-Length: 595
Origin: http://www.facebook.com
X-SVN-Rev: 508849
User-Agent: Mozilla/5.0 (Windows NT 5.1) ApplewebKit/535.11 (KHTML, like Gecko)

post form id=

&xhpc_message_text=very%20secret%20status%20update&xhpc_message=very%20secret%20status
```

• Monitoring communications. We put this as a separate technique than eavesdropping since eavesdropping includes the connotation of doing something surreptitiously without ever wanting to be caught. But what about public communications? Facebook is huge and can provide a lot of information if someone can discern noise from something interesting. Note how recently the FBI <u>issued</u> an RFI to monitor social media. Further if the info is public then anyone can crawl it. For example, on 2010 an individual <u>collected</u> the public profiles of 100 million Facebook users and published it online in a single downloadable file. The consequence is that even if a user had changed their settings after the scraping of their profile – this was too late since people already had their profile details.

In addition to the above methods, government-sponsored hackers have that extra power which allow them to obtain users' Facebook data – including the "inaccessible" portions:

- Altering the Facebook communication. As mentioned, Facebook credentials are typically sent encrypted under the SSL protocol. However, Tunisia got around this obstacle by <u>injecting</u> Javascript code to the applications' login page. That extra piece of code allowed all credentials to be re-routed to a Tunisian controlled site. In another case, the Iranian government was able to <u>spoof</u> SSL and act as a man-in-the-middle tapping into users' Facebook communications. In Tunisia, for example, <u>targets</u> found that Facebook groups they founded were deleted, as were pictures of protests.
- **Legal means.** Of course, there are legal routes to obtain the data. Facebook lists the required guidelines for law enforcement to access records. For instance, in the US, the agency must have a subpoena or court order. And, there's also Max Schrem's way simply <u>ask</u> for it under the European data protection law.