

is-phone® Assistant for BroadWorks®

Rich UC Software Application for BroadWorks® and IBM Lotus Notes/Sametime 8.5 or is-phone Portable

Overview

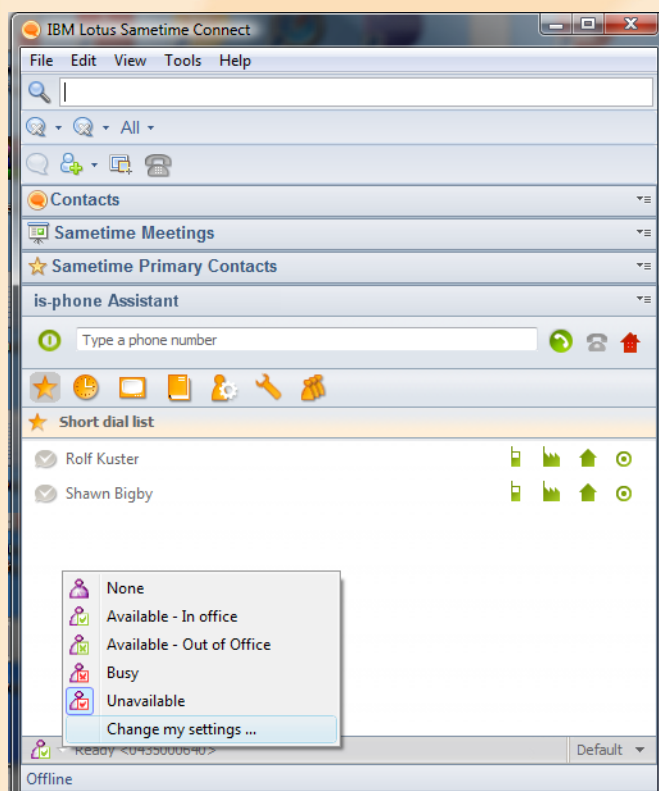
The is-phone Assistant for BroadWorks® Lotus or Portable edition is an integrated software plug-in that provides corporate users rich Unified Communications features from within IBM Lotus Notes & Sametime 8.5 clients or is-phone Portable, including enterprise-class telephony features powered by the Broadworks® platform. The is-phone Assistant for BroadWorks® Lotus edition is a carrier-class, Lotus 8.5 seamlessly integrated desktop communications product.

Service Provider & Carrier Benefits

- Address the IBM Lotus UC & stand-alone UC client market in an easy and immediate way
- Provide richer UC feature set, including video conferencing without requiring any media/MCU server
- Easy administration and management through standard Lotus tools (Lotus edition)
- Reduced need for desktop support when compared to desktop applications
- Faster pilot projects with reduced sales cycle time
- Very cost-effective solution compared to other UC solutions
- Quick OEM rebranding
- Fully interoperable with BroadWorks® platform

End-User Benefits

- **Seamless integration in IBM Lotus (Lotus edition)**
The is-phone Assistant for BroadWorks® Lotus edition provides a seamless integration in IBM Lotus Notes and/or Sametime 8.5 clients for making phone calls, organizing conferences, checking contacts' presence or chatting without leaving your IBM Lotus application.
- **Rich enterprise-class UC features**
Powered by the BroadWorks® platform, the is-phone Assistant for BroadWorks® Lotus edition enables rich UC features to end-users, amongst:
 - very easy call control management
 - instant enabling of call routing rules with CommPilot™ profiles
 - run in softphone or hardphone CTI mode by single click
 - organize instant audio or video conferences - respectively up to 16 and 8 participants - without requiring any media server or use network bridge conferencing capabilities like Tandberg or Polycom
 - full presence synchronization in Sametime Connect client, running either in softphone or CTI mode
 - access to Lotus Notes/Domino, Lotus Sametime (Lotus edition) or external LDAP directories
 - access to your voicemails via emails or direct interface to your voice mailbox service
- **Telephony Services integration**
Make and change all your telephone settings with is-phone Assistant for BroadWorks® through easy to use configuration screens, directly from the client, the settings remaining synchronized with the BroadWorks® configuration web portal.
- **Full Mobility**
When not in the office, the is-phone Assistant for BroadWorks® continues to provide rich enterprise-class UC features like corporate telephony capabilities, audio and video conferencing, Sametime presence synchronization (Lotus edition), Lotus Notes/Sametime (Lotus edition) and LDAP directory connections. In such case, just a connection to the Telephony Service via Internet for example and a headset are required.
- **Portability**
The is-phone Assistant for BroadWorks® Lotus and Portable editions run on Windows, Linux and MAC OS X.



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Telephony & Video Features

- Full CTI (via XCAP) or Softphone mode
- Click-to-call in Lotus Notes, Sametime and Symphony via LiveText option (Lotus edition)
- Audio/Video Conferencing up to 16/8 lines in local mode
- Audio/Video Conferencing in network mode (via a MCU/media server)
- Softphone enterprise telephony features including:
 - Call Forwarding Unconditional
 - Do Not Disturb
 - Forward/Reject 2nd Call
- Full BroadWorks® enterprise telephony features support, including configuration settings
- Call Mute, Hold and Music on Hold
- Caller ID (SIP ID) and CallTimer
- Click-to-Call
- Customizable Ring Tones
- DTMF Support
- Inbound Call “Busy”
- Microphone & Speaker Device Selector
- Multiple SIP Accounts
- Record Call on Demand (WAV file)
- Call History with filtering
- Redial Button
- Short Dial List
- Take Notes during Call
- Voicemail with MWI

Audio & Video Specifications

- Automatic Gain Control (AGC), Volume control
- Audio Codecs: G.711u, G.711a, G.721, G.722, G.723, G.726 (16/24/32/40), Speex (8/16/32), iLBC, GSM (other codecs on request)
- Video Codecs: H.263, H.264, Theora, MPEG4V3
- QoS Support (diffserv, 802.1p)

Instant Messaging & Presence

- Instant Messaging via (Sametime or others)
- Presence synchronization with Sametime server, in both CTI and softphone modes (Lotus edition)
- Additional “SIP presence” support as option

Network & Security Features

- Auto Detect IP Address
- SRTP
- STUN, TURN, ICE protocols
- TCP, UDP and TLS
- VPN support
- SSO with IBM Lotus Notes/Sametime (Lotus edition)

Language Support

- English
- French
- German
- other languages on request

USB Handset & USB Headset Support

- GN Netcom/Jabra
- Plantronics
- Polycom CX200/LG-Nortel IP8501
- .. and many more

Hardware Requirements

- Audio/Soundcard (in/out)
- Free Disk Space 30 MB
- Intel Premium Processor or compatible processor with at least 1 Gigahertz
- IP Network Connection (Broadband)
- Memory 2 GB (recommended)
- USB Handset or USB Headset (recommended)
- Webcam (optional)

Software Requirements

- Windows XP SP2, Windows Vista SP1 or Windows 7
- GNU/Linux (Ubuntu 9.x)
- Mac OS X

