

Press release

trans-o-flex appointed partner for civil emergency response services in Germany

- *State assures support if required: police protection for delivery vehicles, access to restricted areas, preferred mobile phone connection and trouble-shooting*
- *trans-o-flex has made a commitment to the German government to provide transport capacity for medicines and medical supplies in emergencies and crises*

Weinheim (Germany), 30 November 2020. Due to the efficiency of its transport and logistics networks and its importance in the German pharmaceuticals supply sector, trans-o-flex has been appointed partner of the civil emergency response services for road traffic in the Federal Republic of Germany. This new status is linked on the one hand to trans-o-flex's voluntary commitment to provide the German Federal Government with transport capacity for medicines and medical supplies for emergency response services. Payment is regulated by the Federal Requisitioning Act. On the other hand, the status is associated with numerous special privileges that help trans-o-flex to provide its services safely and reliably even under the special conditions of crises or disasters.

In an emergency, trans-o-flex will thus receive state support in the provision of its services. This means, for example, that trans-o-flex vehicles will also be allowed to enter areas that may be cordoned off, or they will be given a police escort. Furthermore, trans-o-flex will be given priority by government agencies in emergencies. Last but not least, due to its new status, trans-o-flex has received the 'telecommunications security certificate'. This certificate is only awarded to companies which are particularly relevant for providing services to the population, which must be contactable by the Federal Government at all times and whose telecommunications must therefore function 100% even in crisis situations. In practice, this means that fixed network telecommunications faults are cleared as a

matter of priority and without delay. In addition, trans-o-flex will receive a special mobile phone connection which will be given priority network access in the event of a crisis.

Before trans-o-flex was granted the new status, numerous discussions took place between government representatives and the company. "It was they who approached us here," emphasises Wolfgang P. Albeck. "But we were of course delighted with the trust that was placed in us there and supported the discussions at the highest level." Initial contacts came about back in August. The certificate was issued in November. In the meantime, representatives of the authorities have satisfied themselves that trans-o-flex is one of the companies able to ensure provision of basic medical supplies for the population in the transport and traffic sector. For example, the company's own and third-party transport capacities were assessed, as well as the proportion of regularly transported general cargo and parcel volumes, especially in the actively temperature-controlled ranges of 2 to 8 degrees and 15 to 25 degrees Celsius.

The status granted is not subject to a time limit. The telecommunications security certificate is valid for ten years.



Picture: The official status of trans-o-flex as a partner of the civil emergency response services of the Federal Republic of Germany applies to the networks of both trans-o-flex Express and trans-o-flex ThermoMed.

Photos: <https://www.trans-o-flex.com/media-center/presse/#bilder>

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About trans-o-flex:

trans-o-flex core areas of expertise are logistics solutions for the pharmaceutical, cosmetics and consumer electronics industries and for other high-end, sensitive goods. The company has built up



transport networks that convey goods at 15 to 25 degrees Celsius or at 2 to 8 degrees Celsius actively temperature-controlled and documented in accordance with EU regulations for the transport of pharmaceuticals. These EU-GDPs require the highest standards for safety and security, cleanliness, reliability and transparency, from which all trans-o-flex customers benefit. trans-o-flex operates internationally via the networks EUROTEMP (temperature-controlled logistics) and EURODIS (in 36 European countries). In contrast to conventional parcel services or forwarding agencies, trans-o-flex delivers goods in parcels as well as on pallets. trans-o-flex Express also offers numerous express and time-slot deliveries, special services such as dangerous goods transportation (without minimum quantity regulation), consignment consolidation or direct deliveries. The express shipments are complemented by warehousing, order picking and individual value-added services such as serialisation of pharmaceuticals. This means that the company covers the entire logistics chain from procurement through to fulfilment. The annual business volume of the trans-o-flex companies, which employ a total of around 2,200 people, amounted to around 495 million euros in 2019. More information is available at www.trans-o-flex.com.

Contact trans-o-flex:

trans-o-flex Express GmbH
Sabine Kolaric | Public Relations
Hertzstr. 10 | 69469 Weinheim | Germany
Tel: +49 6201 988 134 | Fax: +49 6201 988 55134
mailto: pr@tof.de | web: www.trans-o-flex.com